



# BCN Cloud Voice

## Make cloud technology your competitive advantage

You need your business to stay agile and competitive – and shifting your communications to the cloud keeps it that way. BCN's cloud-enabled solutions provide unsurpassed power and performance, delivering the mobility, scalability, and reliability only cloud technology can offer.

## BCN Cloud Voice – Hosted PBX

All the advanced features and functionality of an on-premises phone system in a fully integrated, truly geo-redundant solution supported by a selection of feature-rich IP phones and a mobile app. Reliable, secure, and accessible from almost anywhere, BCN Cloud Voice delivers superior sound quality with zero upfront expenses.

- Meets critical high availability goals with 99.99% uptime
- Reduce operational costs by 50% - 75%
- Access to advanced communications features such as Direct Routing to Microsoft Teams, call queuing, messaging, auto attendant, text to speech and more
- Choose from a robust selection of industry leading Polycom and Yealink IP phones
- Empower employees with BCNmobile, a suite of applications that lets them manage their communications anywhere, anytime, on any device

## BCN Cloud Voice – SIP

Gain the flexibility, functionality, and features of Cloud Voice with BCN SIP services. SIP PRI integrates with your on-premises phone system to maximize your communications infrastructure while minimizing service disruptions. Additionally, SIP Trunking enables IP PBX to run voice over your data network, while replacing big-ticket

phone lines and PRIs. Experience crystal-clear sound quality and exceptional mobility with these cost-effective, highly scalable solutions available on a true geo-redundant platform.

- Assure business continuity with a fully redundant platform and 99.99% uptime
- Eliminate the need for incremental voice equipment investment
- Integrate both voice and data onto a single network and prioritize business traffic
- Support any handoff through nationwide footprint and equipment
- Quickly increase bandwidth and add features
- Attain virtual presence with no geographic boundaries

## BCN Cloud Voice – POTS Replacement

Our POTS Replacement solution connects fire alarms, emergency systems, fax machines, elevators and more to help your business meet regulatory and compliance requirements, and advance your business towards digital transformation. BCN's fully managed and monitored solution, provides a digital alternative for these specialty line applications, transforming them into a more cost-effective, cloud-enabled solution that delivers superior reliability and performance.

- Choose a device to support up to four or eight lines including critical Fire, Life, Safety (FLS) lines
- Meet Critical Regulatory Compliance Requirements
- Redundant Internet connectivity, including LTE and broadband
- Integrated battery back-up providing hours of service uptime during power interruptions
- Automatic status notifications (emails sent if device goes offline)

## WE ARE BCN

A communication technology solutions provider with the flexibility and experience to address every need uniquely. Creating tailored solutions based on the portfolios of 75+ wholesale network & technology partners.



**SINGLE PROVIDER**  
A single-source for custom-configured solutions.



**UNIFIED BILLING**  
All services at all locations on one monthly invoice.



**CUSTOMER CARE**  
Single point of contact for U.S. - based support.



**OUR LEGACY**  
Decades of experience and thousands of business customers.