



BCN Takes Care of a Senior Living Operator's Technology Needs



BCN IN HEALTHCARE

Exceptional patient care demands security and above all, reliability. From hospital networks to multi-location medical practices, BCN designs and deploys fast, always-on network solutions with advanced security and built-in data redundancy.

With a custom-designed network powered by the world's leading partners, BCN equips healthcare organizations with the connectivity and technology to provide better care and stay HIPAA compliant.

BCN SUCCESSFULLY DELIVERED

- 15% Savings
- Operational Efficiencies
- Single Point of Contact
- 24/7 Support
- Consolidated Billing
- Upgraded Technology

THIS BCN TECHNOLOGY SOLUTION INCLUDES

- Broadband Internet
- DIA
- 4G Failover
- Hosted Phones
- Network Monitoring
- POTs Lines (Analog Voice Service)
- POTs Over LTE

This multi-location operator of Senior Living and Skilled Rehabilitation communities in multiple states is dedicated to enhancing the quality of life for those they serve.

When they came to BCN this customer was managing over 120 network providers, points of contact, and monthly invoices across 43 communities. All time better spent focused on the health and wellbeing of those in their care.

BCN, along with their trusted technology adviser guided the customer in a transition to a simplified technology infrastructure. One that would prepare them for future growth.

BCN's long history of success with similar customers in the healthcare field enabled them to identify the customer's pain points and outline a future vision for their technology infrastructure quickly and clearly.

First, BCN delivered a thorough and complimentary audit of all the customer's existing services. In doing so they identified significant cost savings, even while upgrading many services to ensure a better experience for the customer.

Based on a wide range of network and technology provider relationships, BCN had the ability to consolidate existing and upgraded services, contacts, and billing across the customer's locations.

BCN's expertise in crafting solutions that included traditional and advanced technologies meant that they could address all of the customer's needs - from traditional voice to diverse forms of internet connectivity and cloud-based voice.

In the end, the operational efficiencies of working with just one provider, with one point of contact for service and support, and one customized monthly invoice means more time spent focused on providing the standard of care they are known for and less on their technology infrastructure.

WE ARE BCN

A communication technology solutions provider with the flexibility and experience to address every need uniquely. Creating tailored solutions based on the portfolios of 75+ wholesale network & technology partners.



SINGLE PROVIDER
A single-source for custom-configured solutions.



UNIFIED BILLING
All services at all locations on one monthly invoice.



CUSTOMER CARE
Single point of contact for U.S. - based support.



OUR LEGACY
Decades of experience and thousands of business customers.